

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 29<sup>th</sup> day of February 2020**

**C.G.No:266/2019-20/ Guntur Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Independent Member**

**Between**

Smt. R.V.N. Padma Latha,  
Beside SBI,  
Padma Talkies Line  
Macherla,  
Guntur- Dist

**Complainant**

*AND*

1. Assistant Account Officer/O/Macherla  
2. Deputy Executive Engineer/O/Macherla

**Respondents**

\*\*\*\*\*

**ORDER**

1. Complainant presented a complaint before the Forum regarding revision of CC bill to his LT Category- II service.
2. Respondent No.1 filed a written submission before the Forum through mail wherein he submitted that an additional load case was booked on the complainant service for regularization of 2 KW for an amount of Rs 4,200/-. The same was included in the CC bill in the month of 11/2019. On the representation of the complainant, the premises was again inspected and confirmed that the connected load is only 2860 watts. Accordingly additional load amount of Rs 4,200/- included in the bill was withdrawn as per the final orders issued by the respondent No. 2 vide R.J. No. 11/12-2019. The respondent No. 1 further submitted that the late penalty charge amount of Rs. 150 was also withdrawn.

**DESPATCHED**

**DATE 02/03**

3. Complainant when contacted over phone by the staff of the forum on 25 02 2020 expressed his satisfaction for resolving his grievance.
4. Since the grievance of the complainant was resolved by the respondents accordingly the case is disposed off.

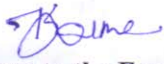
If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 29<sup>th</sup> February 2020.

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

**Forwarded By Order**

  
**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

DESPATCHED  
DATE 02/03/20